



Annual Roadshows



These took place in June this year and 3 topical areas were discussed.

- The Scottish Social Housing Charter gave an overview of tenant involvement in the future reporting to Scottish Housing Regulator.
- Welfare Reform "Digital Inclusion" tenants got a brief insight into the future electronic method of applying for any benefits.
- The Sheltered Service gave an overview of the current situation in regards to the service and information of the 5% efficiency saving imposed

on Abertay's Supporting People grant and the impact this is likely to have on the service and tenants now and in the future. This grant pays towards

the support element of the service amounting to only 34% of the Scheme Managers time.

Discussions included –

- Removal of the weekend monitoring service, this will have an impact on a very small number of tenants. Tenants were in agreement for this to end. Abertay will write to any tenant affected by the removal of this service.
- Scheme Managers to become more involved in housing related tasks. This will ensure that the work balance is correct in the future - 66% Housing: 34% Support.

- Change in operating hours to bring the service more in line with the office hours and means an 8.30 a.m. start Monday – Friday. Tenants gave agreement for this and gave comments on most suitable closing times.
- Misuse of the emergency call system by some tenants. Tenants were asked to only pull the cord when it concerns their support or welfare such as when urgent assistance is required or going/returning from hospital or holiday etc. Non urgent calls can take up a lot of valuable staff time and can also put other tenants at risk. For any non-emergency matters tenant were asked to phone the scheme office direct and if staff are unavailable there is a voicemail facility to leave a message.

Reminder to tenants – Emergency Repairs

If you are in need of an emergency repair when sheltered staff are off duty or the office is closed, instead of pulling your cord for the Out of Hours service, telephone **01382 903545** listen to the message then select:

Option 1 – Lifts

Option 2 – Gas

Option 3 – Other Repairs

You will be put through to someone who will be able to help you immediately. Give your address, explaining that you live in a sheltered house, and details of your problem, you will be given advice and a timescale for the arrival of a tradesman. **Don't Delay Phone 903545**

Congratulations to Christmas wordsearch winner Mrs O'Neill, Dryburgh Gardens. 'COMPETITION WILL RETURN IN THE WINTER EDITION'

FEEDBACK : Now you have reached the end, thank you for taking the time to read this newsletter! Abertay would be very interested in knowing what you think about it. This newsletter is all about you and the sheltered service you receive so, again, please tell us what articles or news items you would like to see in future editions?

Talk to your Scheme Manager and give them your ideas and comments.

Abertay Housing Association Limited is a Registered Charity SC 013052

147 Fintry Drive, Dundee DD4 9HE

Tel: 01382 903545 Fax: 01382 903578

Abertay Sheltered News



Summer 2013



Care Inspectorate gives top marks to Abertay

Abertay Housing Association is pleased to announce the positive outcome of the Care Inspectorate's recent unannounced visits to two of their seven sheltered schemes, which took place in February.

An overall rating of 'very good (5)' was awarded for each of the three quality standards - Staffing, Care & Support and Management & Leadership, including two individual top scores of 'excellent (6)' resulting in Abertay being the highest rated Sheltered Service provider in Dundee.

Bob Sander, Operations Director said *"The tremendous results achieved are due entirely to the hard work and dedication of our Sheltered Scheme Managers and Housing staff who are thoroughly committed to enhancing the quality of life in our communities. We are very proud of the quality of service we provide to our tenants and we are pleased that this has again been recognised by the Care Inspectorate"*

Rosebank Place

In December we held a party in the lounge to celebrate our new furnishings with Local Councillor David Bowes and MSP Joe Fitzpatrick attending. The children from Rosebank Primary entertained everyone with a sing-song. Our Christmas party was held in the Letham Hotel and everyone had a great night.

We held a Burns Night in the lounge in January and in February we had a bingo night which raised £429 to help athletes participating in the 2016 Paralympics. This was to help with their travel and uniform costs.

In March there was a fish supper night and a St Patrick night celebration with entertainment in the lounge. There was a social evening in the lounge in April with entertainment from the Free Voice Singers.



Tenant Satisfaction Survey

A Satisfaction survey has been included in with your Abertalk it is important that you complete this and return it by the due date – you can hand it into your scheme office. Remember to include your name and address so that you can be entered into the Prize Draw. The vouchers have been kindly donated by McGill and DEEAP. See article in the Abertalk for more details.



Caldrum Street

Our Christmas events all went well. We raised £365 at our Christmas Fayre. The children from the local nursery entertained us with Xmas Carols. The Xmas party, in the lounge, was a great success with a meal followed by a visit from Santa and entertainment.

We held a Scottish Night in January with a meal and entertainment and in February we had a pie and bean night and a Magic Show, a favourite with the tenants and finished with a quiz. It was a great success and enjoyed by all.

A Fish Supper night was held in March with entertainment.

Our first bus trip of the year to Blairgowrie British Legion for high tea and entertainment was enjoyed by all.

We are joining tenants and friends from Rosebank and Fintry Mains in June at the British Legion in Arbroath, an event which was thoroughly enjoyed by all last year.

Our weekly events continue to be a success in the main and our photo shows some of the ladies enjoying Zumba Gold. Our games day has been extended with sandwiches and refreshments being served.



Fintry Mains

To bring in the New Year the tenants decided to have a Hogmanay Party in the lounge, it was the first time they have done this, and it was a great success. Abertay's newest Scheme Manager Mary Kelly joined in the festivities.

Burns Night was celebrated with haggis, tatties and neep followed by entertainment. One or two tenants even attempted the Highland Fling. St Valentines Night is always a very popular event and was celebrated with a Fish Supper Night and entertainment. The decorations were made by the craft class and committee members did a grand job decorating the lounge.

In March, a ball was held to celebrate St Patricks Day. We can always rely on entertainer, Jay Henderson, to come dressed for the occasion.

A Pie & Beans night with bingo was held in April and for May Fish & Chips were the order of the night followed by a Quiz Night.

Our weekly activities continue to be popular and include tea/toast and bingo sessions and a Wednesday lunch club. The Friday Craft Class is a particular favourite activity and for those who are not "crafty" play the Wii.



Dryburgh Gardens

Our Christmas party was held in the Queens Hotel with lunch followed by entertainment. Santa and his elves visited and everyone had a great time. There was Carol singing in the lounge with the Dundee Instrumental Brass Band and Downfield Musical Society singers. In-keeping with the festive mood mince pies and milky coffee was served to tenants and friends – a thoroughly enjoyable time was had by all.

In January a Burns lunch was held in the lounge and the haggis was addressed by resident Ally Gowans. A Valentines lunch and pie and beans dinner was held in the lounge in February. A Country music afternoon was held in Lochee Bowling Club.

March was very busy. Red Nose Week started off with a Trifle demonstration with guest celebrity chef Luigi Peppia-Rhoni. There was also Red nose bingo, Champagne "Afternoon Tea at the Ritz", St.Patricks/Red Nose Day Lunch, full Scottish breakfast and the week ended with an evening of music by John Denver and the Westport Mountain Girls. It was a fun week with a grand total of £500 was raised.

In May we held a VE day lunch and followed by a VE day video which brought back nostalgic memories with everyone joining in singing all the songs from that time.



Gordon Street

Since December we have enjoyed an assortment of social events including evenings in the lounge with musical entertainment and with buffet food prepared by caterers and the Social Committee.

The big event was the Christmas Party in Lochee Bowling Club. 48 tenants and friends enjoyed a Christmas dinner followed by musical entertainment. Everyone had a lovely time. In January a New Year Party was held in the lounge and later on in the month there was a "Burns Night" celebration with music.

February was quieter with an "evening in" with Rab Clark and his guitar. In March, to celebrate St Patricks Day there was an "Irish Night" with entertainment which was thoroughly enjoyed by all.

April and tenants are now venturing out with a Social Night in Blairgowrie and Dura Street tenants joining us for a meal, bingo and entertainment.

The better weather is on its way and plans are in progress for the "bus run season" first trip will be to Dunfermline.

The tenants also enjoy Beauty Therapy fortnightly, weekly Film Night and Bingo sessions. They get-together in the lounge during the day when the mood takes them enjoying card games, Wii console or just for a blether over tea and cakes.

Tenants are applying to Awards for All for a grant to purchase a new PC, Beauty Therapy sessions and some flooring for the lounge.



Dura Street

We had a Beetle Drive/Talent Competition evening, in November, and winners were presented with certificates and prizes. Our Xmas Fayre raised £540 towards our Xmas Party and SNP councillor Craig Melville drew the winning raffle tickets.

In December a few tenants braved the elements to go to the Little Theatre to see "Bus Drehs and Foustie Biscuits". The Lord Provost Xmas Lunch in the City Chambers was enjoyed by 16 tenants. Our annual Xmas Party was held in the lounge with 41 tenants and friends enjoying their Xmas meal. There was even a visit from Santa and his Elf. It was a fun evening for all.

In January, 35 guests enjoyed a Burns Supper and for February we had a Valentines Buffet and entertainment.

We had a combined St Patricks and Red Nose Day in March and everyone enjoyed their pie & beans and entertainment.

Our weekly lounge activities continue to be popular and tenants particularly enjoy their weekly Aromatherapy sessions.

We have just received approval of a £2750 grant from Dundee Partnership to continue our Chair Aerobics and Aromatherapy sessions until April 2014.



Patons Lane

December was a busy month, there a Christmas party in the lounge with a meal and Christmas cheer in big supply. We ended the day with Bingo and raffles, an enjoyable time was had by all. Our annual Christmas outing was to West Park Conference Centre with the festive lunch, drinks and entertainment going down well. A lovely day indeed!

Our Burns supper, in January, was well attended with Haggis, Neeps and Tatties being served along with a wee dram. One of our tenants recited Burns poems and addressed the haggis. In February there was a pie and bean night in the lounge. Bingo and a few drinks finished the evening off nicely. The heavy snowfall in February really did turn Baltic Gardens into "Baltic" conditions, two tenants can be seen braving the snowy weather conditions.

A social evening was held at the lounge in March, with a buffet tea, bingo and entertainment all adding up to a great night. One of our tenants Charlie Edmonds celebrated his 86th birthday on 26th March with the tenants.

In April we held an Easter Daffodil tea – the sandwiches, cakes and bingo went down a treat. Some tenants had a "trip down memory lane" in May, when they attended an interesting talk entitled "My Jute Journal".

A CD has been compiled of the tenants favourite songs so an evening of singing and dancing is planned for July and a trip to Pitlochry in August.

