



At Abertay Housing Association we want to get you as involved as possible in making your estate a nice place to live in. Our estate walkabouts give you the opportunity to have your say and help improve the appearance of your neighbourhood.

What do I have to do?

All you have to do is tell the **Customer Service Team** that you would like to take part in the walkabout and turn up on the day! If you are living in retirement housing then a Retirement Housing Co-ordinator will also accompany you.

Each walkabout will involve:

- A short briefing session to set a route, agree how long the walkabout should take and set priorities.
- A walkabout of the estate – residents and officers will walk the estate together looking for anything which may make the estate unsightly such as untidy gardens, cars parked on grass, litter, fly tipping or unreported repairs.
- Record all the issues identified by residents.
- The development of an Action Plan – Officers and residents will agree how to solve any problems, or how to tackle any issues and agree an action plan. It will agree what action will be taken, who has responsibility for ensuring that action is taken and the timescales for action to take place.

What is the aim of the estate walkabout?

Estate walkabouts offer residents (tenants and owners) the opportunity to work together with Housing and Maintenance Officers to highlight any improvements and to make your estate a better place to live.

Why should I get involved?

You can help shape the changes in your area by pointing out any issues in the estate and have a say in how they should be resolved.

Estate walkabouts are an important aspect of our commitment to involving residents.

Date	Time	Venue	Starting point
16th August	10am	Caldrum St	Retirement Complex
23rd August	10am	Fintry South West	Abertay Office
30th August	10am	Kingsway West	19 Denhead Crescent
6th September	10am	Americanmuir	81 Camperdown Road
13th September	10am	Fintry North 1	20 Grampian Gardens
20th September	10am	Craigiebank	32 Kinnordy Terrace
27th September	10am	Lawrence Street	32 Polepark Road
11th October	10am	Fintry North 2	58 Cheviot Crescent
18th October	10am	Pitalpin	Circle at Portmore Place
25th October	10am	Kirkton	115 Helmsdale Ave
1st November	2.30pm	Dryburgh Gdns	Retirement Complex
8th November	10am	Fintry South 1	8 Fintryside
15th November	10am	Fintry North East	1 Finlow Terrace
22nd November	2.30pm	Gordon Street	Retirement Complex
7th February	2.30pm	Patons Lane	Retirement Complex
14th February	10am	Fintry South 2	100 Fintryside
21st February	10am	Fintry Mains	Retirement Complex
28th February	10am	Rosebank	Retirement Complex
7th March	10am	Fintry South West	Abertay Office
14th March	10am	Dura St	Retirement Complex
21st March	10am	William St	1 Lambs Lane
28th March	10am	Fintry North East	1 Finlow Terrace
4th April	10am	Caldrum St	Retirement Complex

Fintry South 1 includes: 8-20 Fintryside, 24 Longhaugh Road, 28-30 Fintryside, 1-27 Findale Street.

Fintry South 2 includes: 79-112 Fintryside, Fintry Crescent, 43-46 Finlaggan Crescent, Finedon Terrace.

Fintry North 1 includes: Grampian Gardens and Close, Amond Gardens, Amond Way and Longhaugh Road (excluding No 24).

Fintry North 2 includes: Cheviot Crescent, Cheviot Rise, Finglas Street, Carr Gomm.

Fintry South West includes: Finavon Street, Finavon Place, Finavon Terrace, Findcastle Terrace, 2-150 Fintry Drive (including odd No's) Findcastle Place, Fintry Gardens, 1 - 76 Fintry Road.

Fintry North East: Includes Finlow Terrace, Finlow Place, Finella Terrace (No. 54 onwards), Finella Gardens (No. 54 onwards), Finella Place (No. 70 onwards), Findchapel Place, Findowrie Place (No.21 onwards) Fintry Road No. 110 onwards Findowrie Street No. 65 onwards) Finmore Street, Finmore Place.

Fintry North West includes: Fintry Drive, Fintry Road, Finella Place (up to 70) Finella Gardens up to No. 54) Finella Terrace (up to No. 59) Findowrie Place, Findowrie Street (up to 65), Findhorn Street, Findhorn Place.

TIMETABLE 17/18

Estate Walkabouts



TIMETABLE 17/18

Date	Time	Venue	Starting point
5th April	10am	Kingsway West	19 Denhead Crescent
12th April	10am	Americanmuir	81 Camperdown Road
19th April	10am	Craigiebank	32 Kinnordy Terrace
26th April	10am	Lawrence Street	32 Polepark Road
3rd May	10am	Pitalpin	Circle at Portmore Place
10th May	10am	Kirkton	115 Helmsdale Ave
17th May	2.30pm	Dryburgh Gdns	Retirement Complex
24th May	10am	Kingoodie	The Shore
31st May	2.30pm	Gordon Street	Retirement Complex
7th June	2.30pm	Patons Lane	Retirement Complex
14th June	10am	Fintry South 1	8 Fintryside
21st June	10am	Fintry Mains	Retirement Complex
28th June	10am	Fintry North 1	20 Grampian Gardens
5th July	10am	Fintry South 2	100 Fintryside
12th July	10am	Fintry North 2	58 Cheviot Crescent
19th July	10am	Rosebank	Retirement Complex
26th July	10am	Dura St	Retirement Complex
2nd August	10am	Fintry North West	Abertay Office
9th August	10am	William St	1 Lambs Lane



When do Estate Walkabouts happen?

A timetable has been included with this leaflet. It is also on display in our office at 147 Fintry Drive. You can also view the timetable on our website at www.abertayha.co.uk. Alternatively please contact **Customer Service Team** on Tel No. 01382 903545. They will be able to confirm a date and time for you to attend the walkabout in your estate.

What if I cannot attend the walkabouts?

We still want to give you the opportunity to have your say and help improve the appearance of your estate. You can raise any issues by contacting us by telephone or email at queries@abertayha.co.uk. We will act on your concerns and include them as action items to be raised on the visit. If you contact us after a visit has taken place then we will add it to the action plan and include the outcome.

All action items raised including outcomes will be included on our website for you to view. Alternatively these can be viewed in the reception of our main office.

Abertay Housing Association Limited is a Registered Charity SC 013052
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“Enhancing the quality of life in our communities”