

# KEEP SAFE!



## WE HAVE HAD REPORTS OF SCAMS, BOGUS CALLERS AND SNEAK IN THEFTS.

Below is advice on some of these issues for you to look out for and to keep yourself and your neighbours/family members safe.

### BOGUS CALLERS

Bogus callers try to gain access to your home or obtain personal information by pretending to be an official worker including council staff, gas\electric\water board staff, Police officer, charity collectors. In reality they are criminals trying to steal cash and valuables.

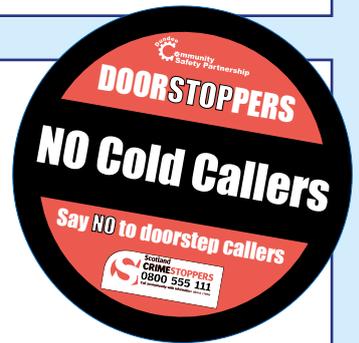
Every official who would need access to your property will have photo i.d. We recommend you have a good look at this to ensure it looks genuine and the picture is the person standing on your doorstep. If you have any doubts at all, do not let them in. If they are genuine they will happily make an appointment time to suit you when you can have someone else at home with you. If someone turns up unexpectedly, use your chain and look through your spy hole (if you have one) or check from the nearest window. If you're not sure, don't answer the door.



### ROGUE TRADERS/WORKMEN

Many doorstep crime incidents are committed by someone pretending to be a legitimate business, usually property maintenance or repair. They give a sense of urgency that work is needing to be carried out at your property without delay or they have a great offer but only for today. A lot of pressure can be put on the victim to pay up, usually in cash.

We recommend not letting any of these callers into your property. Don't be rushed or pressurised into having any work done on your property. If you do think you may need work done, check out Trusted Traders and ask for written quotes. This way you have agreed a price and you will have a record of work being carried out and by whom.



### SNEAK IN THEFTS

Thieves will try doors in an area hoping to gain entry. Ensure your doors and windows are locked at all times. If you have a secure entry system don't let anyone into your building unless they are your visitors and you are expecting them, even if they say they are visiting a relative. If you live in sheltered housing and have concerns about someone at your door, pull the cord to call the community alarm service to tell them what is happening. If you have carers/meals on wheels being delivered, your door should not be left open for them. Think about getting a key safe fitted.



## PEOPLE ASKING FOR HELP

If someone you don't know comes to your door asking to use your phone, your toilet or for you to lend them money, don't be taken in by it. No matter how urgent they make it out to be - don't allow anyone into your home you don't know.

**IF IN  
DOUBT,  
KEEP THEM  
OUT!**

## FINANCIAL HARM

Financial harm could be putting someone under pressure to hand over money or possessions, stopping someone getting access to their money or possessions, stealing or putting someone under pressure to re-write a will or take out a loan. Financial harm could happen anywhere, at home, in a hospital, care home. It could also be a relative, spouse, friend, carer, neighbour or stranger.

If you think you know someone who is being harmed, or is at risk of being harmed, you need to tell someone. Remember the person being harmed may not be able to report it.

## SCAM TELEPHONE CALLS

Nobody should ever call you asking for your bank/card details (even your bank) - these details never get read out over the phone. The caller may sound official and know your name and address and make it sound really urgent. If you are concerned, call the company back by using a phone number from the phone book and ask if they have called you.



## HERE ARE SOME USEFUL TELEPHONE NUMBERS AND WHERE YOU CAN REPORT THESE KIND OF INCIDENTS.

### POLICE

If you have been scammed or believe someone you know has been, report it!

**Police (non emergency number): 101**

**Police (emergency only): 999**



### TRUSTED TRADERS

Trusted Trader scheme offers access to reliable local businesses with feedback available, we recommend that you get a number of written quotes.

**Visit the website or contact:**

**Trusted Traders: 01382 436260**

**[www.trustedtrader.info](http://www.trustedtrader.info)**

For consumer advice contact: **Citizens Advice Consumer Helpline: 08454 040506**



### ADULT PROTECTION

**Social Work First Contact Team: 01382 434019**



### COMMUNITY SAFETY PARTNERSHIP

For up to date information on scams please check:

 **DundeeCommunitySafetyPartnership**  **@dundeecomsafe**



For more information or to arrange a visit contact: **Community Safety Team: 01382 436333**