Community Equipment Loan Service in Dundee and Angus

Supporting you to live independently

Dundee City Council and NHS Tayside
What is the Community Equipment Loan Service?

The Dundee and Angus Joint Community Equipment Loan Service is a partnership between Dundee and Angus Health and Social Care Partnerships, Dundee City Council, Angus Council and NHS Tayside.

The Loan Service provides, delivers, installs, repairs, maintains and recycles a range of equipment to help people of all ages living in Dundee and Angus to live independently.

We also provide a technical advice service and carry out risk-assessments with medical and care professionals, both in-store and in people’s homes.

What Equipment Do We Supply?

The type of equipment we supply includes:

- Toilet products such as toilet seats, frames and commodes
- Mobility products such as walking sticks, walking frames and standing equipment
- Pressure relief products such as specialist mattresses and cushions
- Lifting and handling products such as hoists, transfer boards and lifting belts
- Specialist beds such as hydraulic and electric beds
- Specialist seating such as adult and children’s specialist chairs
- Bathing/showering products such as bath seats, rails and shower chairs.

How Can I Access the Service?

To borrow equipment from us, you need to have an assessment of your needs.

Professionals who can carry out equipment assessments include district nurses, occupational therapists and physiotherapists. We use Eligibility Criteria to decide your eligibility for equipment.

Once the assessment is complete, we will deliver and install the equipment if assessed as required.
Are there any Charges?
There is no charge for our service. Equipment is provided free on a ‘permanent loan’ basis.

How Do I look After My Equipment?
Our leaflet “How to look after your equipment” provides information about cleaning your equipment, how to report any concerns, what to do if your equipment needs changed and what to do if your equipment is no longer needed?

You will be provided with this leaflet if you are provided equipment.

Contact Details
The Community Equipment Loan Service is available Monday to Friday from 08:45am to 5pm.

You can contact the service by phone at 01382 307645 or by email at sw.otclerical@dundeecity.gov.uk

You can also contact the service by post at:
Community Equipment Loan Service
Dundee Independent Living and Community Equipment Centre
Unit T, Charles Bowman Avenue
Claverhouse West Industrial Estate
Dundee
DD4 9UB

How to Request an Assessment
If you are a resident of Dundee, please contact Occupational Therapy Services at 01382 307645 or email at sw.otclerical@dundeecity.gov.uk

If you are an Angus resident, please contact First Contact at 01307 475242 or by email to FirstContact@angus.gcsx.gov.uk
How To Get Here

Dundee Independent Living and Community Equipment Centre, Unit T, Charles Bowman Avenue Claverhouse West Industrial Estate Dundee DD4 9UB