

We feel our tenants have the best understanding on determining their housing needs.

Matters!

Are you a tenant interested in improving our housing services within your community? Want to make a difference and have fun? If so...

We Need Your Help!

There are a variety of ways in which this can be done and no previous knowledge or skills are required.

You can be involved from just an hour or two a month, committing your time when it suits you.

# **Get Involved!**

Estate
Walkabouts
Attend walkabouts
with staff members
and record issues
and help

Local
Tenant Focus
Groups
Working with staff
on local issues
and areas of
interest

## Tenant Scrutiny Panel To challenge Abertay.

To challenge Abertay, review and compare our performance and priorities

### Tenant Led Inspections

Look closely at an area of service to identify what works well and what could be better

#### Armchair members

Provide views and help review our policies, handbooks etc.

All from the comfort of your own home.

#### Customer Surveys

By phone, email or in writing provide feedback on service you have received

### Does this sound like something you would be interested in?

Get in touch with our Tenant Involvement Officer, Clare on 01382 903545 or send us an email to queries@abertayha.co.uk