



HAPPY TO TRANSLATE

We are part of the Happy to Translate scheme, which promotes good practice and awareness of the needs of non-English speakers who use our services.

In order to carry this out, we use the Happy to Translate toolkit which helps staff identify the language a customer speaks. We also use Language Line and a local interpretation service and can provide translated information where required. We also have an on-line translation tool available on our website.

For more information on Happy to Translate visit their website.

(www.happytotranslate.com/)

[Click here](#) to download our guide Information to Suit You.

