

Problems paying your rent?

We understand that sometimes you may have difficulty paying your rent.

If this is the case, please let us know straightaway! The earlier you let us know about a problem, the easier it will be to sort things out.

We can give you help and advice and make any arrangements for you to pay any arrears in instalments.

We can also put you in touch with our Welfare Officer who can provide information and help about money matters, debt and Housing Benefit claims.

Rent arrears

If you do not let us know about missed payments or if you don't keep to an arrangement for paying off arrears, we will take legal action to recover the money you owe.

As a last resort, we will evict tenants who fail to pay their rent so it is vital that you tell us immediately if you are having problems!

Please contact Cat or Alison on 01382 513809 they will be happy to discuss your rent account with you and provide you with advice and assistance.

If you have benefit problems or are having difficulty managing your money, please contact Richard on 01382 513826. Richard can carry out a home visit if you cannot come into the office or you can attend one of his surgeries held at:

Fintryside Community Flat ,87 Fintryside, Fintry (Tuesday from 10am-12am)

Or Dura Street Sheltered Complex (Thursday 11am-1pm)