



We Need Your Help!

Are you a resident in one of our Estates? Are you interested in improving our housing services within your community? If so we need your help!

We want tenants to become actively involved within the organisation. There are a variety of ways in which this can be done and no previous knowledge or skills are required.

We need volunteers that want to make a difference, learn something new and work as part of our team. You can be involved from just an hour or two a month, committing your time when it suits you.

Child care can be provided and transport costs will be reimbursed.



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www.fbrutherford.com

Local Tenant / Focus Groups

Working with staff on local issues and areas of interest

Estate Walkabouts

Attend walkabouts with staff members and record issues and help identify solutions

Tenant Led Inspections

Look closely at an area of service to identify what works well and what could be better

Tenant Scrutiny Panel

To challenge Abertay. Review and compare our performance and priorities.

Armchair members

Provide views and help review our handbooks, policies etc. without leaving your house

Customer Surveys

By phone, email or in writing provide feedback on service you have received



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If you think you would be interested in any of the above contact our Tenant Participation Officer, Sharon Clinton, on 01382 903545 or send us an email to queries@abertayha.co.uk