



At Abertay Housing Association we want to get you as involved as possible in making your estate a nice place to live in. Our estate walkabouts give you the opportunity to have your say and help improve the appearance of your neighbourhood.

What do I have to do?

All you have to do is tell the **Customer Service Team** that you would like to take part in the walkabout and turn up on the day! If you are living in sheltered housing then a Scheme Manager will also accompany you.

Each walkabout will involve:

- A short briefing session to set a route, agree how long the walkabout should take and set priorities.
- A walkabout of the estate – residents and officers will walk the estate together looking for anything which may make the estate unsightly such as untidy gardens, cars parked on grass, litter, fly tipping or unreported repairs.
- Record all the issues identified by residents.
- The development of an Action Plan – Officers and residents will agree how to solve any problems, or how to tackle any issues and agree an action plan. It will agree what action will be taken, who has responsibility for ensuring that action is taken and the timescales for action to take place.

What is the aim of the estate walkabout?

Estate walkabouts offer residents (tenants and owners) the opportunity to work together with Housing and Maintenance Officers to highlight any improvements and to make your estate a better place to live.

Why should I get involved?

You can help shape the changes in your area by pointing out any issues in the estate and have a say in how they should be resolved.

Estate walkabouts are an important aspect of our commitment to involving residents.

Date	time	Venue	Starting point	Housing Officer/MO
19th August	10am	Fintry South West	Abertay Office	Gaynor/Paul
26th August	10am	Fintry North East	1 Finlow Terrace	Gaynor/Robin
2nd September	10am	Kingsway West	19 Denhead Crescent	Melanie/Russell
9th September	10am	Americanmuir	81 Camperdown Road	Gaynor/Paul
16th September	10am	Fintry North 1	20 Grampian Gardens	Heather/Robin
23rd September	10am	Craigiebank	32 Kinnordy Terrace	Heather/Russell
14th October	10am	Lawrence street	Block at 32 Polepark Road	Melanie/Paul
21st October	10am	Kingoodie	The shore	Melanie/Robin
28th October	10am	Fintry North 2	58 Cheviot Crescent	Heather/Russell
4th November	10am	Pitalpin	Lock ups at Portmore Place	Gaynor/Paul
11th November	10am	Kirkton	115 Helmsdale Avenue	Melanie/Robin
18th November	2.30pm	Dryburgh Gardens	The sheltered complex	Gaynor/Russell
25th November	10am	Fintry South 1	8 Fintryside	Melanie/Paul
27th January	10am	Fintry North West	Abertay office	Heather/Russell
3rd February	2.30pm	Gordon Street	The sheltered complex	Gaynor/Robin
10th February	2.30pm	Patons Lane	The sheltered complex	Gaynor/Paul
17th February	10am	Fintry South 2	100 Fintryside	Melanie/Robin
24th February	10am	Fintry Mains	The sheltered complex	Gaynor/Russell
2nd March	10am	Rosebank	The sheltered complex	Melanie/Paul
9th March	10am	Fintry South West	Abertay Office	Gaynor/Robin
16th March	10am	Dura Street	The sheltered complex	Heather/Russell
23rd March	10am	William Street	1 Lambs Lane	Heather/Paul
30th March	10am	Fintry North East	1 Finlow Terrace	Gaynor/Robin

Fintry South 1 includes: 8-20 Fintryside, 24 Longhagh Road, 28-30 Fintryside, 1-27 Findale Street

Fintry South 2 includes: 79-112 Fintryside, Fintry Crescent, 43-46 Finlaggan Crescent, Finedon Terrace

Fintry North 1 includes: Grampian Gardens and Close, Amond Way, Amond Close and Longhagh Road (excluding No 24),

Fintry North 2 includes: Cheviot Crescent Cheviot Rise, Finglas Street, Carr gom

Fintry South West includes: Finavon Street, Finavon Place, Finavon Terrace, Findcastle Terrace, 2-150 Fintry Drive (including odd No's) Findcastle Place, Fintry Gardens, 1 - 76 Fintry Road.

Fintry North East: Includes Finlow Terrace, Finlow Place, Finella Terrace (No.59 onwards), Finella Gardens (No. 54 onwards), Finella Place (No. 70 onwards), Findchapel Place, Findowrie Place (No.21 onwards) Fintry Road No. 110 onwards Findowrie Street No. 65 onwards) Finmore Street, Finmore Place
Fintry North West includes: Fintry Drive, Fintry Road, Finella Place (up to 70) Finella Gardens up to No. 54) Finella Terrace (up to No. 59) Findowrie Place, Findowrie Street (up to 65), Findhorn Street, Findhorn Place.

TIMETABLE 15/16

Estate Walkabouts

Abertay
HOUSING ASSOCIATION
TIMETABLE
15/16

Date	time	Venue	Starting point	Housing Officer/MO
1st April	10am	Kingsway West	19 Denhead Crescent	Melanie/Robin
8th April	10am	Americanmuir	81 Camperdown Road	Gaynor/Russell
15th April	10am	Craigiebank	32 Kinnordy Terrace	Heather/Paul
22nd April	10am	Lawrence Street	Block at 32 Polepark Road	Melanie/Robin
29th April	10am	Pitalpin	Lock ups at Portmore Place	Gaynor/Russell
6th May	10am	Kirkton	115 Helmsdale Avenue	Melanie/Paul
13th May	2.30pm	Dryburgh Gardens	The sheltered complex	Gaynor/Robin
20th May	10am	Kingoodie	The Shore	Melanie/Russell
20th May	2.30pm	Gordon Street	The sheltered complex	Gaynor/Paul
27th May	2.30pm	Patons Lane	The sheltered complex	Gaynor/Robin
3rd June	10am	Fintry South 1	8 Fintryside	Melanie/Russell
10th June	10am	Fintry Mains	The sheltered complex	Gaynor/Paul
17th June	10am	Fintry North 1	20 Grampian Gardens	Heather/Robin
24th June	10am	Fintry South 2	100 Fintryside	Melanie/Russell
1st July	10am	Fintry North 2	58 Cheviot Crescent	Heather/Paul
8th July	10am	Rosebank	The sheltered complex	Melanie/Robin
15th July	10am	Dura Street	The sheltered complex	Heather/Russell
22nd July	10am	Fintry North West	Abertay Office	Heather/Paul
5th August	10am	William Street	1 Lambs Lane	Heather/Robin
12th August	10am	Caldrum Street	The sheltered complex	Mel/Russell



When do Estate Walkabouts happen?

A timetable has been included with this leaflet. It is also on display in our office at 147 Fintry Drive. You can also view the timetable on our website at www.abertayha.co.uk. Alternatively please contact **Customer Service Team** on Tel No. 01382 903545. They will be able to confirm a date and time for you to attend the walkabout in your estate.

Some residents may wish to become an inspector for their estate or scheme. Being a resident inspector involves helping to complete a monitor sheet and working closely with Housing and Maintenance Officers to ensure standards are kept at a high level.

If you would like to take part in your next estate walkabout or become a resident inspector, and would like to know dates and starting points, please contact the **Customer Service Team** on Tel No. 01382 903545 or check our website.

What if I cannot attend the walkabouts?

We still want to give you the opportunity to have your say and help improve the appearance of your estate. You can raise any issues by contacting us by telephone or email at queries@abertayha.co.uk. We will act on your concerns and include them as action items to be raised on the visit. If you contact us after a visit has taken place then we will add it to the action plan and include the outcome.

All action items raised including outcomes will be included on our website for you to view. Alternatively these can be viewed in the reception of our main office.

Abertay Housing Association Limited is a Registered Charity SC 013052
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www.abertayha.co.uk

Estate Walkabouts

TIMETABLE
15/16

“Enhancing the quality of life in our communities”