

Estate Walkabout Feedback Survey



We really value your opinion, as this helps us improve the service you receive. We would appreciate if you could take a couple of minutes to fill in this survey. It can be emailed back to our Tenant Participation Officer at customerservice@abertayha.co.uk, handed in to the Abertay Housing Office at 147 Fintry Drive or returned to your Scheme Manager. You will be entered into a £25 prize draw if you return your completed survey before Tuesday 15th March 2016.

Estate Walkabout 2015 / 16 feedback form



Do you attend the Estate Walkabout in your area?

How happy were you with the following (please tick)

| |  Very happy |  Fairly happy |  Neither |  Fairly unhappy |  Very unhappy |
|---|---|---|---|---|---|
| The frequency of the Estate Walkabouts? | | | | | |
| The level of input as a resident you are given on the Estate Walkabout? | | | | | |
| The feedback from Abertay after the Estate Walkabout? | | | | | |
| The assistance provided by the Housing & Maintenance Officers? | | | | | |
| The improvements to your estate as a result of the Estate Walkabout? | | | | | |

Overall, do you think the Estate Walkabouts have helped to make your community (Please Tick)

| Much better  | Slightly better  | Much the same  | Slightly worse  | Much worse  |
|--|--|--|---|---|
| | | | | |

Any other comments or feedback?

Name: _____

Address: _____

E-mail address: _____

Telephone no: _____

Many thanks, Abertay Housing Association