



At Abertay Housing Association we want to get you as involved as possible in making your estate a nice place to live in. Our estate walkabouts give you the opportunity to have your say and help improve the appearance of your neighbourhood.

What do I have to do?

All you have to do is tell the **Customer Service Team** that you would like to take part in the walkabout and turn up on the day! If you are living in sheltered housing then a Scheme Manager will also accompany you.

Each walkabout will involve:

- A short briefing session to set a route, agree how long the walkabout should take and set priorities.
- A walkabout of the estate – residents and officers will walk the estate together looking for anything which may make the estate unsightly such as untidy gardens, cars parked on grass, litter, fly tipping or unreported repairs.
- Record all the issues identified by residents.
- The development of an Action Plan – Officers and residents will agree how to solve any problems, or how to tackle any issues and agree an action plan. It will agree what action will be taken, who has responsibility for ensuring that action is taken and the timescales for action to take place.

What is the aim of the estate walkabout?

Estate walkabouts offer residents (tenants and owners) the opportunity to work together with Housing and Maintenance Officers to highlight any improvements and to make your estate a better place to live.

Why should I get involved?

You can help shape the changes in your area by pointing out any issues in the estate and have a say in how they should be resolved.

Estate walkabouts are an important aspect of our commitment to involving residents.

Date	time	Venue	Starting point	Housing Officer/MO
31st August	10am	Caldrum St	Sheltered Complex	Melanie/Paul
7th September	10am	Fintry South West	Abertay Office	Gaynor/Russell
14th September	10am	Kingsway West	19 Denhead Crescent	Melanie/Robin
21st September	10am	Americanmuir	81 Camperdown Road	Gaynor/Paul
28th September	10am	Fintry North 1	20 Grampian Gardens	Heather/Russell
12th October	10am	Craigiebank	32 Kinnordy Terrace	Heather/Robin
19th October	10am	Lawrence Street	32 Polepark Road	Melanie/Paul
26th October	10am	Fintry North 2	58 Cheviot Crescent	Heather/Russell
2nd November	10am	Pitalpin	Circle at Portmore Place	Gaynor/Robin
9th November	10am	Kirkton	115 Helmsdale Ave	Melanie/Paul
16th November	2.30pm	Dryburgh Gdns	Sheltered Complex	Gaynor/Russell
23rd November	10am	Fintry South 1	8 Fintryside	Melanie/Robin
30th November	10am	Fintry North East	1 Finlow Terrace	Gaynor/Russell
25th January	2.30pm	Gordon Street	Sheltered Complex	Gaynor/Paul
1st February	2.30pm	Patons Lane	Sheltered Complex	Gaynor/Robin
8th February	10am	Fintry South 2	100 Fintryside	Melanie/Russell
15th February	10am	Fintry Mains	Sheltered Complex	Gaynor/Paul
22nd February	10am	Rosebank	Sheltered Complex	Melanie/Robin
1st March	10am	Fintry South West	Abertay Office	Gaynor/Paul
8th March	10am	Dura St	Sheltered Complex	Heather/Russell
15th March	10am	William St	1 Lambs Lane	Heather/Robin
22nd March	10am	Fintry North East	1 Finlow Terrace	Gaynor/Paul
29th March	10am	Caldrum St	Sheltered Complex	Melanie/Russell

Fintry South 1 includes: 8-20 Fintryside, 24 Longhaugh Road, 28-30 Fintryside, 1-27 Findale Street.

Fintry South 2 includes: 79-112 Fintryside, Fintry Crescent, 43-46 Finlaggan Crescent, Finedon Terrace.

Fintry North 1 includes: Grampian Gardens and Close, Amound Gardens, Amound Way and Longhaugh Road (excluding No 24).

Fintry North 2 includes: Cheviot Crescent, Cheviot Rise, Finglas Street, Carr gom.

Fintry South West includes: Finavon Street, Finavon Place, Finavon Terrace, Findcastle Terrace, 2-150 Fintry Drive (including odd No's) Findcastle Place, Fintry Gardens, 1 - 76 Fintry Road.

Fintry North East: Includes Finlow Terrace, Finlow Place, Finella Terrace (No. 54 onwards), Finella Gardens (No. 54 onwards), Finella Place (No. 70 onwards), Findchapel Place, Findowrie Place (No.21 onwards) Fintry Road No. 110 onwards Findowrie Street No. 65 onwards) Finmore Street, Finmore Place.

Fintry North West includes: Fintry Drive, Fintry Road, Finella Place (up to 70) Finella Gardens up to No. 54) Finella Terrace (up to No. 59) Findowrie Place, Findowrie Street (up to 65), Findhorn Street, Findhorn Place.

TIMETABLE 16/17



Estate Walkabouts



TIMETABLE 16/17

Date	time	Venue	Starting point	Housing Officer/MO
13th April	10am	Kingsway West	19 Denhead Crescent	Melanie/Robin
20th April	10am	Americanmuir	81 Camperdown Road	Gaynor/Paul
27th April	10am	Craigiebank	32 Kinnordy Terrace	Heather/Russell
4th May	10am	Lawrence Street	32 Polepark Road	Melanie/Robin
11th May	10am	Pitalpin	Circle at Portmore Place	Gaynor/Paul
18th May	10am	Kirkton	115 Helmsdale Ave	Melanie/Russell
25th May	2.30pm	Dryburgh Gdns	Sheltered Complex	Gaynor/Robin
1st June	10am	Kingoodie	The Shore	Melanie/Paul
8th June	2.30pm	Gordon Street	Sheltered Complex	Gaynor/Russell
15th June	2.30pm	Patons Lane	Sheltered Complex	Gaynor/Robin
22nd June	10am	Fintry South 1	8 Fintryside	Melanie/Paul
29th June	10am	Fintry Mains	Sheltered Complex	Gaynor/Russell
6th July	10am	Fintry North 1	20 Grampian Gardens	Heather/Russell
13th July	10am	Fintry South 2	100 Fintryside	Melanie/Paul
20th July	10am	Fintry North 2	58 Cheviot Crescent	Heather/Robin
3rd August	10am	Rosebank	Sheltered Complex	Melanie/Robin
10th August	10am	Dura St	Sheltered Complex	Heather/Paul
17th August	10am	Fintry North West	Abertay Office	Heather/Russell
24th August	10am	William St	1 Lambs Lane	Heather/Robin



When do Estate Walkabouts happen?

A timetable has been included with this leaflet. It is also on display in our office at 147 Fintry Drive. You can also view the timetable on our website at www.abertayha.co.uk. Alternatively please contact **Customer Service Team** on Tel No. 01382 903545. They will be able to confirm a date and time for you to attend the walkabout in your estate.

Some residents may wish to become an inspector for their estate or scheme. Being a resident inspector involves helping to complete a monitor sheet and working closely with Housing and Maintenance Officers to ensure standards are kept at a high level.

If you would like to take part in your next estate walkabout or become a resident inspector, and would like to know dates and starting points, please contact the **Customer Service Team** on Tel No. 01382 903545 or check our website.

What if I cannot attend the walkabouts?

We still want to give you the opportunity to have your say and help improve the appearance of your estate. You can raise any issues by contacting us by telephone or email at queries@abertayha.co.uk. We will act on your concerns and include them as action items to be raised on the visit. If you contact us after a visit has taken place then we will add it to the action plan and include the outcome.

All action items raised including outcomes will be included on our website for you to view. Alternatively these can be viewed in the reception of our main office.

Abertay Housing Association Limited is a Registered Charity SC 013052
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Abertay
HOUSING ASSOCIATION



HAPPY TO TRANSLATE

Estate Walkabouts

TIMETABLE 16/17

“Enhancing the
quality of life in our
communities”