

Estate **Fintry South 1**Date **19 March 2025**Date of next walkabout **26 March 2025**Number of Attendees **1**

Street Name	Issue Identified	Action Agreed	Target Completion Date	Status	Notes	Actual Completion Date
Fintryside	Burgundy bin in close	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	09/04/2025
Fintryside	Top floor window handle not closing properly	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Bikes in close at back door - No obstruction, for info	NFA	00/01/1900	PENDING	NFA	
Fintryside	1st Close cleaning letter required	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	09/04/2025
Fintryside	Drain cover missing at LHS of block	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Front of block - uplift / relay slabs - Tripping hazard	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Renew 2 x broken quarry tiles at front of close door	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Ring door Bell - O/Occupier - noted for info only	NFA	00/01/1900	PENDING	NFA	
Fintryside	Tree roots cracking / uplifting path leading to bins	Pass to DL to decide on action	Dean Lyon	PENDING	Pass to DL to decide on action	
Fintryside	Tiling hanging off roof at RHS rear of block	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	1st and Top floor close window locked - change handle to standard no locking handle	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Paint cracked and chunks off wall - top floor	Pass to AG - Possible Planned Maint Painter programme	Andrew Garland	PENDING	Pass to AG - Possible Planned Maint Painter programme	
Fintryside	Secure metal trunking panel in close at door	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Section of downpipe missing RHS block at rear door	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Grass slope back area - possible infill - trip hazard?	MM to speak with DL	Dean Lyon	PENDING	MM to speak with DL	
Fintryside	Path to bin recess cracked / uplifting - tree roots	DL to advise if any works	Dean Lyon	PENDING	DL to advise if any works	
Fintryside	Renew trickle vent on 1st floor landing window - broken	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	1st floor landing windows need cleaned	GA to contact S&S on c/cleaning	Gaynor Arcari	COMPLETE	GA to contact S&S on c/cleaning	09/04/2025
Fintryside	Black bags burst open in front veranda	GA to letter	Gaynor Arcari	COMPLETE	GA to letter	09/04/2025
Fintryside	RHS of block - wood, hose etc	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	09/04/2025
Fintryside	Rear down pipe loose from connection at bottom	CST to raise line to secure	Customer Service Team	PENDING	CST to raise line to secure	
Fintryside	Bin lid missing	GA to email DCC	Gaynor Arcari	COMPLETE	GA to email DCC	09/04/2025
Fintryside	Moss on stairs at front of close	DL to action - Landscape	Dean Lyon	PENDING	DL to action - Landscape	
Fintryside	Concrete infil required front steps - see photos	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Drain grill at front of close lifting - needs secured	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Front close door and light fitting needs cleaned. Also window cills and back door light	GA to pass to S&S	Gaynor Arcari	COMPLETE	GA to pass to S&S	09/04/2025
Fintryside	Wardrobe at tenants door	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	09/04/2025
Fintryside	Drain covers missing x 2 (RHS and LHS) rear of block	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	LHS of block, pipe disconnected - needs refitted above flue	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Uplift and relay slab at top step at front of block beside path leading to bin recess - trip hazard	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Infill concrete to top step	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Replace 2 x broken quarry tiles front close door	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Uplift and relay 2 x slabs side of block at bin recess to ensure path level - tripping hazard	CST to raise line	Customer Service Team	PENDING	CST to raise line	

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Fintryside	1st Close cleaning letter required	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	09/04/2025
Fintryside	Euro bin lid missing	GA to email DCC	Gaynor Arcari	COMPLETE	GA to email DCC	09/04/2025
Fintryside	Line required for electrician to cut right back all old wires at back close door where lights were renewed	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Grass area between blocks needs litterpicked	CST to raise line for S&S	Customer Service Team	PENDING	CST to raise line for S&S	
Fintryside	Broken plastic chute & dumper truck on grassed area	CST to raise line for S&S	Customer Service Team	PENDING	CST to raise line for S&S	
Fintryside	Complete back fence down - For info, Ian Soutar has already actioned	NFA	00/01/1900	COMPLETE	NFA	31/03/2025
Fintryside	Bikes under stairs - no obstruction	NFA	00/01/1900	COMPLETE	NFA	31/03/2025
Fintryside	Units on landing at 2/L & 2/R	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	09/04/2025
Fintryside	Trailer in car park - noted for info only	NFA	00/01/1900	COMPLETE	NFA	31/03/2025
Fintryside	Wooden unit dumped in between euro bins between blocks 28/30 and broken glass	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Close doors and windows need cleaned, on close cleaning	GA to contact S&S on c/cleaning	Gaynor Arcari	COMPLETE	GA to contact S&S on c/cleaning	09/04/2025
Fintryside	Fencing still down back of block - already actioned by Ian Soutar	For info only at present	00/01/1900	COMPLETE	For info only at present	31/03/2025
Fintryside	2/L & 2/R - Items on landings	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	09/04/2025
Fintryside	Chain link fencing damaged - needs repaired, small sections (see photos). Also fencing has come away from top metal bar	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Findale Street	Brickwork all damaged / chipped at front of block	DL to advise if repair or future planned maintenance	Dean Lyon	PENDING	DL to advise if repair or future planned maintenance	
Findale Street	Top step front of close - trip hazard	Check with property services DL, if uplift / relay monoblocs	Customer Service Team	PENDING	Check with property services DL, if uplift / relay monoblocs	
Findale Street	4th step in close on 1st set stairs - renew stair tread	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Findale Street	Front of black handrail rusty / paint flaking	Pass to Plan Maint for possible paintwork	Andrew Garland	PENDING	Pass to Plan Maint for possible paintwork	
Findale Street	Ground floor - items in close and clean close letter	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	09/04/2025
Findale Street	Rear of block - small table dumped	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Findale Street	Back drying area where drying pole was removed hasn't been flushed off - tripping hazard	M/O inspection required	Customer Service Team	PENDING	M/O inspection required	
Findale Street	Drain in rear drying area fully blocked with rubble	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Findale Street	Has bird feeder hanging from top block	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	09/04/2025
Findale Street	Quarry tiles missing at front close door	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Findale Street	Brickwork all damaged / missing front of block	DL to advise if repair or future planned maintenance	Dean Lyon	PENDING	DL to advise if repair or future planned maintenance	
Findale Street	Clean light fitting and front close door and walls - on close cleaning	GA to email S&S	Gaynor Arcari	COMPLETE	GA to email S&S	09/04/2025
Findale Street	Buggies / Bikes under stair - noted for info	NFA	00/01/1900	COMPLETE	NFA	31/03/2025
Findale Street	Canopy at back close door rotten	M/O inspection required	Customer Service Team	PENDING	M/O inspection required	
Findale Street	Top of close, trickle vent missing - renew	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Findale Street	Bottom magnet missing on CDE	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Findale Street	Brickwork at front of block all crumbling - noted	NFA	00/01/1900	COMPLETE	NFA	31/03/2025
Findale Street	RHS of block - concrete soaking. M/O inspection required	CST to book appointment for M/O	Customer Service Team	PENDING	CST to book appointment for M/O	
Findale Street	Washing machine inside front close door	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	09/04/2025
Findale Street	Empty box and rubbish at door	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	09/04/2025
Findale Street	rear - trampoline	GA to send letter to remove	Gaynor Arcari	COMPLETE	GA to send letter to remove	09/04/2025

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Findale Street	Handrail at rear - paint all flaking/rusty	Pass to AG - future Planned Maint programme	Andrew Garland	PENDING	Pass to AG - future Planned Maint programme	
Findale Street	Drain blocked rear drying area	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Findale Street	Condition of drying area to be looke at, not level	Pass to DL to decide on action	Dean Lyon	PENDING	Pass to DL to decide on action	
Findale Street	Front close door - wood / paint all coming away	CST to book appointment for M/O to advise of repairs	Customer Service Team	PENDING	CST to book appointment for M/O to advise of repairs	
Findale Street	Brickwork missing at LHS entrance to block	DL to advise if repair or future planned maintenance	Dean Lyon	PENDING	DL to advise if repair or future planned maintenance	
Findale Street	Back garden, top step to drying area needs infil - tripping hazard	DL to advise if repair or future planned maintenance	Dean Lyon	PENDING	DL to advise if repair or future planned maintenance	
Findale Street	Back drying area - tarmac sinking - tripping hazard	DL to advise if repair or future planned maintenance	Dean Lyon	PENDING	DL to advise if repair or future planned maintenance	
Findale Street	Old door mat rear block back door	CST to raise line for S&S to remove	Customer Service Team	PENDING	CST to raise line for S&S to remove	
Findale Street	Panel on rear close door cracked	CST to raise line to reglaze	Customer Service Team	PENDING	CST to raise line to reglaze	
Findale Street	Close clean letter required for G/F & 1ST floor only	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	09/04/2025
Findale Street	Ground floor of close - paint all peeling off walls	AG to consider for Planned Maintenance	Andrew Garland	PENDING	AG to consider for Planned Maintenance	
Findale Street	Tree on open plan LHS block, touching building. Add to Winter Maintenance Programme	CST to add to Winter Maint Programme	Customer Service Team	PENDING	CST to add to Winter Maint Programme	
Findale Street	Gutters blocked LHS front close	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Findale Street	Brickwork front of block, bricks missing / crumbling	DL to advise if repair or future planned maintenance	Dean Lyon	PENDING	DL to advise if repair or future planned maintenance	
Findale Street	Both top steps trip hazard - monoblocs would need to be uplifted and relayed to make even	DL to advise if repair or future planned maintenance	Dean Lyon	PENDING	DL to advise if repair or future planned maintenance	
Findale Street	Close cleaning letter required	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	09/04/2025
Findale Street	Bath and rubbish rear of block	GA to send letters	Gaynor Arcari	COMPLETE	GA to send letters	09/04/2025
Findale Street	Handrail to drying area - paint all flaking/rusty	AG - future Planned Maintenance painterwork programme	Andrew Garland	PENDING	AG - future Planned Maintenance painterwork programme	
Findale Street	2 x drains at back drying area, completely blocked	CST to raise job	Customer Service Team	PENDING	CST to raise job	
Findale Street	Rear of block - soffit section needs replacing	CST to raise inspection for M/O to inspect and instruct works	Customer Service Team	PENDING	CST to raise inspection for M/O to inspect and instruct works	
Findale Street	Bikes stored under stairs - no obstruction	NFA	00/01/1900	COMPLETE	NFA	31/03/2025
Findale Street	Brickwork at stairs - front of block crumbling	Note for info	00/01/1900	COMPLETE	Note for info	31/03/2025
Findale Street	Top step front block, monoblocs sinking, trip hazard	DL to advise if repair or future planned maintenance	Dean Lyon	PENDING	DL to advise if repair or future planned maintenance	
Findale Street	Bricks loose at back wall of block, bin area just removed so could be due to this	MM to reinspect in 14 days	Melanie Martin	PENDING	MM to reinspect in 14 days	
Findale Street	Fence at rear of block, wood all rotten and moving	DL to advise if repair or future planned maintenance	Dean Lyon	PENDING	DL to advise if repair or future planned maintenance	
Findale Street	Gutter blocked above back close door	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Findale Street	between blocks - Metal post at front of chain link fence coming away from top rail	CST to raise line for blacksmith	Customer Service Team	PENDING	CST to raise line for blacksmith	
Findale Street	Brickwork missing at steps at front of close	DL to advise if repair or future planned maintenance	Dean Lyon	PENDING	DL to advise if repair or future planned maintenance	
Findale Street	1 x quarry tile chipped, needs renewed at front close door	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Findale Street	Old metal billboard in bin recess at rear of block	CST to raise line for S&S to remove	Customer Service Team	PENDING	CST to raise line for S&S to remove	
Findale Street	Brickwork all crumbling at back drying area steps. Also top step tripping hazard	DL to advise if repair or future planned maintenance	Dean Lyon	PENDING	DL to advise if repair or future planned maintenance	
Findale Street	Drain blocked at RHS at rear of block in drying area	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Findale Street	Drain cover missing at rear of block under windows	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Findale Street	Close cleaning letter required	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	09/04/2025
Findale Street	1st floor landing window, trickle vent missing	CST to raise line	Customer Service Team	PENDING	CST to raise line	

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Findale Street	Ground floor - harling chunk has come off wall	CST to book in M/O to inspect and advise what work is required	Customer Service Team	PENDING	CST to book in M/O to inspect and advise what work is required	
Findale Street	Brickwork at front of block all crumbling - noted	NFA	00/01/1900	COMPLETE	NFA	31/05/2025
Findale Street	1st floor landing light, bulb and cover missing	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Findale Street	Paint flaking off walls throughout close	AG Future planned maintenance	Andrew Garland	PENDING	AG Future planned maintenance	
Findale Street	Washing machine in bin recess	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	09/04/2025
Findale Street	Boundary wall between block 23 and house at No. 25 - All tree stumps etc coming through, not just from owner. Abertay land	DL to advise if repair or future planned maintenance	Dean Lyon	PENDING	DL to advise if repair or future planned maintenance	
Findale Street	handrail to drying area, paint flaking / rusty	Pass to AG future planned maintenance painter programme	Andrew Garland	PENDING	Pass to AG future planned maintenance painter programme	
Findale Street	Drain in drying area blocked	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Findale Street	GENERAL AREA - Grass slope area at rear of block 5 - 23, litterpick, remove carpets, metal poles, loose bricks, rubble under window rear of no. 19	CST to raise line for S&S	Customer Service Team	PENDING	CST to raise line for S&S	
Findale Street	GENERAL AREA - 7 - 11 main footpath, uplift paddling pool	CST to raise line for S&S	Customer Service Team	PENDING	CST to raise line for S&S	
Findale Street	Mattress at G/F at back door - note advising to be moved	Create app for MM to reinspect	Gaynor Arcari	COMPLETE	Create app for MM to reinspect	09/04/2025
Findale Street	1st floor landing window restrictor catch is loose	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Findale Street	Top landing window handle stuck - wont close	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Findale Street	1 x rotten fence post rear garden	CST to book appointment for M/O to advise of repairs	Customer Service Team	PENDING	CST to book appointment for M/O to advise of repairs	
Findale Street	All drying poles, paint flaking	MM to email AG, future Planned Maintenance?	Andrew Garland	PENDING	MM to email AG, future Planned Maintenance?	
Findale Street	G/R front of block, grass area, remove pile of soil	CST to raise line for S&S to remove	Customer Service Team	PENDING	CST to raise line for S&S to remove	
Findale Street	Wooden unit dismantled at euro bin	GA to email DCC	Gaynor Arcari	COMPLETE	GA to email DCC	09/04/2025
Findale Street	Replace 1 x chipped quarry tile at front close door	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Findale Street	On close cleaning, both landing windows need cleaned and external front and back close door	GA to email S&S	Gaynor Arcari	COMPLETE	GA to email S&S	09/04/2025
Findale Street	Glass and two buckets in back drying area	CST to raise line for S&S to sweep up glass and remove buckets	Customer Service Team	PENDING	CST to raise line for S&S to sweep up glass and remove buckets	
Findale Street	Replace 1 x chipped quarry tile at front close door	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Longhaugh Road	Buggy in close on g/f. No obstruction, noted for info only	NFA	00/01/1900	COMPLETE	NFA	31/03/2025
Longhaugh Road	3 x section rear fencing - needs secured/repared	CST to book appointment for M/O to advise of repairs	Customer Service Team	PENDING	CST to book appointment for M/O to advise of repairs	
Longhaugh Road	LHS rear of block - gutters blocked	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Longhaugh Road	Safety catch broken on 1st floor landing window	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Longhaugh Road	Trickle vent stuck on 1st floor landing window	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Longhaugh Road	Top floor - tenant moving out, items in close	noted for info - NFA	00/01/1900	COMPLETE	noted for info - NFA	31/03/2025
Longhaugh Road	Recycle boxes on landing	noted for info - NFA	00/01/1900	COMPLETE	noted for info - NFA	31/03/2025
Longhaugh Road	Bolt on front gate not closing, needs repaired, metal gate	CST to raise line	Customer Service Team	PENDING	CST to raise line	