

Estate **Fintryside East**Date **12 March 2025**Date of next walkabout **05 March 2025**Number of Attendees **1**

Street Name	Issue Identified	Action Agreed	Target Completion Date	Status	Notes	Actual Completion Date
Fintryside	Ground floor entrance, spray paint on wall and front grass requires litter pick	GA to email S&S	Gaynor Arcari	COMPLETE	GA to email S&S	21/03/2025
Fintryside	3 x bikes in close under stairs	noted for info - NFA	00/01/1900	COMPLETE	noted for info - NFA	20/03/2025
Fintryside	Cosy blanket and cardboard roll holder to be removed from close	CST to raise line	Customer Service Team	COMPLETE	CST to raise line	24/03/2025
Fintryside	Paint all chipped around new windows	Melanie emailed Andrew to action	Andrew Garland	PENDING	Melanie emailed Andrew to action	
Fintryside	Items at door	GA to letter tenant	Gaynor Arcari	COMPLETE	GA to letter tenant	31/03/2025
Fintryside	Items at door	GA to letter tenant	Gaynor Arcari	COMPLETE	GA to letter tenant	31/03/2025
Fintryside	Rear garden fence panel removed due to planned maintenance	Melanie emailed Andrew to action	Andrew Garland	PENDING	Melanie emailed Andrew to action	
Fintryside	Shrubs growing through fencing - rear, side and moss	Melanie discussed with Dean	Dean Lyon	PENDING	Melanie discussed with Dean	
Fintryside	Scooter stored on grass	NFA	Gaynor Arcari	COMPLETE	NFA	26/03/2025
Fintryside	Wall partially removed	Andrew dealing with - Buy Back	Andrew Garland	PENDING	Andrew dealing with - Buy Back	
Fintryside	Bricks missing / damaged at front of close	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Main footpath requires weedkiller	Dean to action with Landscaper	Dean Lyon	PENDING	Dean to action with Landscaper	
Fintryside	Front grass area at far corner of fencing - single mattress	CST to raise line for S&S	Customer Service Team	COMPLETE	CST to raise line for S&S	24/03/2025
Fintryside	Slip bolt on front gate needs repaired - not closing	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Brickwork damaged at steps at entrance of block - 2 bricks	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Gulley cover missing - plumber to replace	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	CDE Intercom system 1/R button missing - needs replaced	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	City Fiber box & wiring scorched inside close door	No further action	00/01/1900	COMPLETE	No further action	20/03/2025
Fintryside	Metal pipe in back garden area needs removed	CST to raise line for S&S	Customer Service Team	COMPLETE	CST to raise line for S&S	24/03/2025
Fintryside	Back area all moss, leaves, drying area all cracked, trip hazard, infill at top stair, leading to drying area. Tree roots between open plan area back fintryside/finlaggan crescent causing issues to drying area	CST to raise line for step. Dean to advise re works for back area	Customer Service Team	PENDING	CST to raise line for step. Dean to advise re works for back area	
Fintryside	Top landing - trickle vent missing	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Silicon at new facings all coming away	Andrew to action - Planned maint	Andrew Garland	PENDING	Andrew to action - Planned maint	
Fintryside	Ring Door Bell	GA to check if permission has been granted, if not send form. Form Sent	Gaynor Arcari	COMPLETE	GA to check if permission has been granted, if not send form. Form Sent	31/03/2025
Fintryside	Close door entry button, ground floor inside needs cleaned	GA to contact S&S on c/cleaning	Gaynor Arcari	COMPLETE	GA to contact S&S on c/cleaning	21/03/2025
Fintryside	Chain link fence needs repaired - see photo	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Front gate at block has dropped, needs repaired	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Brickwork damaged / missing, needs renewed	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Front entrance gate dropped, needs repaired	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Infill required top step leading to block - large gap	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Felt coming off at front close door	Andrew to action - Planned maint	Andrew Garland	PENDING	Andrew to action - Planned maint	
Fintryside	Prams under stairwell and bikes at back close door	GA to letter block	Gaynor Arcari	COMPLETE	GA to letter block	31/03/2025
Fintryside	1st floor landing window trickle vent missing - replace	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Back area, moss drying area all cracked	Dean to action with Landscaper	Dean Lyon	PENDING	Dean to action with Landscaper	

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Fintryside	Trip hazzard top step	Emailed Dean, he agreed to contact Charlie asap	Dean Lyon	PENDING	Emailed Dean, he agreed to contact Charlie asap	
Fintryside	Back area covered in dog fouling	GA to letter block/dog warden	Gaynor Arcari	COMPLETE	GA to letter block/dog warden	31/03/2025
Fintryside	Black bag dumped in drying area	CST to raise line	Customer Service Team	COMPLETE	CST to raise line	25/03/2025
Fintryside	New back close door not locking	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Back door needs cleaned	GA to contact S&S on c/cleaning	Gaynor Arcari	COMPLETE	GA to contact S&S on c/cleaning	21/03/2025
Fintryside	4 x Quarry tiles need replaced at front close door - missing	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Wood and glass on footpath at eurobins	GA to contact DCC	Gaynor Arcari	COMPLETE	GA to contact DCC	21/03/2025
Fintryside	Trike and burnt out buggy at grass area at front of close	CST to raise line for S&S	Customer Service Team	COMPLETE	CST to raise line for S&S	25/03/2025
Fintryside	Brickwork damaged at front stair handrail repair/replace	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Rubbish on veranda	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	31/03/2025
Fintryside	1st floor landing window handle sticking, not closing	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Top floor - wire/cable outside landing window	CST to raise line for George Walker to reposition wire	Customer Service Team	PENDING	CST to raise line for George Walker to reposition wire	
Fintryside	Back area - Kids quad (plastic), carpet, bed frame, sofa, also covered in dog fouling	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	31/03/2025
Fintryside	Back area covered in moss. Also damage to wall and stair at rear	MM Emailed Dean 12/3	Dean Lyon	PENDING	MM Emailed Dean 12/3	
Fintryside	Report missing eurobin lid again	GA to contact DCC	Gaynor Arcari	COMPLETE	GA to contact DCC	21/03/2025
Fintryside	Renew 3 x quarry tiles at front close door	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Top magnet needs secured at CDE	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Broken up sofa at rear of block	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	31/03/2025
Fintryside	Gully blocked, tar dipping	Emailed Dean, 12/3 to advise re repair	Dean Lyon	PENDING	Emailed Dean, 12/3 to advise re repair	
Fintryside	Approx 9 bricks missing at stairwell at front of close	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Replace 1 x chipped quarry tile at step inside close door	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Top floor of close - Remove/empty/replace light cover (full of insects)	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Back area covered in moss. Slabs slipping hazard. Depth between slabs and edging blocks and damaged step at bins	MM Emailed Dean 12/3	Dean Lyon	PENDING	MM Emailed Dean 12/3	
Fintryside	Boxes and wood on road at bin area 89 / 91. Carpet also	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Bin lids missing 89 + 91	GA to email DCC	Gaynor Arcari	COMPLETE	GA to email DCC	21/03/2025
Fintryside	Drain / Gully cover missing at front of block - renew	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Back area covered in dog fouling	GA to letter block and contact Dog Warden	Gaynor Arcari	COMPLETE	GA to letter block and contact Dog Warden	31/03/2025
Fintryside	1 x quarry tile needs replacing at CDE	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	1st Floor wall covered in tyre marks - on close cleaning	GA to contact S&S on c/cleaning	Gaynor Arcari	COMPLETE	GA to contact S&S on c/cleaning	21/03/2025
Fintryside	1st floor & top floor - 2 x stair treads missing - replace	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Tumble dryer at front door	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	31/03/2025
Fintryside	Bags/boxes rubbish at front door	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	31/03/2025
Fintryside	New front door still to be painted	CST to contact tenant	Customer Service Team	PENDING	CST to contact tenant	
Fintryside	Back area smells of urine, covered in fouling and moss	MM to discuss with DL	Melanie Martin	PENDING	MM to discuss with DL	

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Fintryside	Trip hazard back step to drying area	MM Emailed Dean 12/3	Dean Lyon	PENDING	MM Emailed Dean 12/3	
Fintryside	Back fencing bolts removed, bottom panel beside bin area	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Dip in main footpath	GA to contact DCC	Gaynor Arcari	COMPLETE	GA to contact DCC	21/03/2025
Fintryside	Bikes, trikes, quads in close	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	19/03/2025
Fintryside	No safety restrictor on 1st floor landing window	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Plywood on main footpath	GA to contact DCC	Gaynor Arcari	COMPLETE	GA to contact DCC	21/03/2025
Fintryside	Front of both blocks require litter picked	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Back area covered in dog fouling	GA to send letter / contact Dog Warden	Gaynor Arcari	COMPLETE	GA to send letter / contact Dog Warden	31/03/2025
Fintryside	Rear garden, bed base, broken bike and items at bins	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	31/03/2025
Fintryside	Draings at rear back area all blocked	CST to raise line to clear	Customer Service Team	PENDING	CST to raise line to clear	
Fintryside	Lots of items in close	GA to send letter to move or Tenancy Warning	Gaynor Arcari	COMPLETE	GA to send letter to move or Tenancy Warning	31/03/2025
Fintryside	Back close door not locking	CST to raise line to repair	Customer Service Team	PENDING	CST to raise line to repair	
Fintryside	1st floor landing, complete handrail missing. No other close has this	MM to check with DL to repair/remove	Melanie Martin	PENDING	MM to check with DL to repair/remove	
Fintryside	Item at door	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	31/03/2025
Fintryside	Top landing - memory foam box dumped. Letters to be sent to 2/L & 2/R	GA to send letters	Gaynor Arcari	COMPLETE	GA to send letters	31/03/2025
Fintryside	Damage to grass area opposite 93/95	GA to email DCC	Gaynor Arcari	COMPLETE	GA to email DCC	21/03/2025
Fintryside	1 X access gate missing between blocks	CST to raise line to replace	Customer Service Team	PENDING	CST to raise line to replace	
Fintryside	Paint flaking under stairwell at ground floor	NFA	00/01/1900	COMPLETE	NFA	20/03/2025
Fintryside	1st close cleaning letter required again - see pics walls etc	GA to send letters	Gaynor Arcari	COMPLETE	GA to send letters	31/03/2025
Fintryside	Close light fitting full of wasps. Take down/replace	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Drains x 2 block at back drying area	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Buggy on path leading to bin recess, wooden unit, cardboard boxes, mattress, parts of wardrobe	GA to send letter	Customer Service Team	PENDING	GA to send letter	
Fintryside	Telewest / Virgin cover missing RHS front of block	GA to contact supplier - Ref 107332_41655	Gaynor Arcari	COMPLETE	GA to contact supplier - Ref 107332_41655	21/03/2025
Fintryside	telewest / Virgin or BT cover half off LHS front of block	GA to contact supplier - Ref 107332_41655	Gaynor Arcari	COMPLETE	GA to contact supplier - Ref 107332_41655	21/03/2025
Fintryside	Carpet on road beside blue euro bin - opposite 97	GA to email DCC	Gaynor Arcari	COMPLETE	GA to email DCC	21/03/2025
Fintryside	Emal S&S re standard of close cleaning. Walls, windows, cills all marked and cobwebs	GA to email S&S re works and include pictures	Gaynor Arcari	COMPLETE	GA to email S&S re works and include pictures	21/03/2025
Fintryside	Top landing - buggy and wardrobe	Letter to be sent to both tenants	Gaynor Arcari	COMPLETE	Letter to be sent to both tenants	31/03/2025
Fintryside	Top floor close light is full of wasps, take down empty/clean and report back to Melanie/Dean if full of wasps	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Drain in back area completely blocked - clean out	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Euro bin lid missing	GA to email DCC	Gaynor Arcari	COMPLETE	GA to email DCC	21/03/2025
Fintryside	Flytipping around euro bin and back communal area	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	31/03/2025
Fintryside	Catch on front metal gate missing	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Concrete all cracking etc at front of close door	M/O inspection required for repair. CST to book appointment	Customer Service Team	PENDING	M/O inspection required for repair. CST to book appointment	
Fintryside	Harling front wall all rust/stain damaged. Discussed with Dean. Note only at present as poss roof renewal. Can try to clean when scaffolding up.	For info only at present	00/01/1900	COMPLETE	For info only at present	20/03/2025
Fintryside	Brickwork at RHS close door - needs resecured	CST to raise line	Customer Service Team	PENDING	CST to raise line	

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Fintryside	Posts at canopy, front door woodwork all chipped	M/O to inspect and advise of any works. CST to book appointment	Customer Service Team	PENDING	M/O to inspect and advise of any works. CST to book appointment	
Fintryside	Metal number sign on front door needs secured - coming off	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Bikes, buggies, prams under stairs and front close door	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	31/03/2025
Fintryside	Wardrobe inside back close door - note advising awaiting uplift	Create app for MM to reinspect	Gaynor Arcari	COMPLETE	Create app for MM to reinspect	31/03/2025
Fintryside	Poo bags on landing at door	Monitor	Melanie Martin	COMPLETE	Monitor	20/03/2025
Fintryside	Double mattress on top landing	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	31/03/2025
Fintryside	Boxes / rubbish bag at door for bins	Noted / monitor	Melanie Martin	COMPLETE	Noted / monitor	20/03/2025
Fintryside	Drains blocked in rear drying area	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Tied up poo bags back close door	GA to send letter re disposal	Gaynor Arcari	COMPLETE	GA to send letter re disposal	31/03/2025
Fintryside	Damage to wall at rear of block beside bins	MM Emailed Dean 14/3	Dean Lyon	PENDING	MM Emailed Dean 14/3	
Fintryside	Wooden unit dumped at stair, black bag at bins	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	31/03/2025
Fintryside	Telewest / Virgin cover off, needs refitted	GA to contact supplier - Ref 107332_41656	Gaynor Arcari	COMPLETE	GA to contact supplier - Ref 107332_41656	21/03/2025
Fintryside	Chain link fence at front between 102 / 104 needs repaired - wires sticking out	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Gutters at front of block need cleaned out	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Wood at CDE damaged/chipped. M/O to inspect for repairs	CST to book appointment for M/O	Customer Service Team	PENDING	CST to book appointment for M/O	
Fintryside	5th stair on 1st landing - tread missing	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	landing windows - renew seals	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Landing windows need cleaned - close cleaning	GA to contact S&S on c/cleaning	Gaynor Arcari	COMPLETE	GA to contact S&S on c/cleaning	21/03/2025
Fintryside	Front gutters blocked	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Cracks on landing flooring - Noted for info	NFA	00/01/1900	COMPLETE	NFA	20/03/2025
Fintryside	Bikes under stairs at back door - Noted for info	NFA	00/01/1900	COMPLETE	NFA	20/03/2025
Fintryside	Back close door, lock needs replaced all damaged	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Brickwork at back door damaged	CST to raise line to make safe and repair	Customer Service Team	PENDING	CST to raise line to make safe and repair	
Fintryside	Renew 3 and a half inch cast iron access gap at rear downpipe. If not available cover with Denso as per Ian Soutar Snr	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Tree at front of blocks between 104 / 106 needs lopped	CST to add to Winter Maint Programme	Customer Service Team	PENDING	CST to add to Winter Maint Programme	
Fintryside	Chain link fence at front of block need repaired/make safe	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Slab at entrance to block needs uplifted and relaid to level with steps.	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Beb base and mattress in close	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	31/03/2025
Fintryside	1st floor window seal gone	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Kids car under stair - no obstruction. Noted for info only	NFA	00/01/1900	COMPLETE	NFA	21/03/2025
Fintryside	Damaged brickwork at walls at back close door	CST to raise line for Owen to make safe and repair. Emailed and discussed with Sarah 13/3	Customer Service Team	PENDING	CST to raise line for Owen to make safe and repair. Emailed and discussed with Sarah 13/3	
Fintryside	Moss on canopy at back door - Noted for info only	NFA	00/01/1900	COMPLETE	NFA	21/03/2025
Fintryside	Drains blocked back drying area	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Tar at back drying area all cracking	DL to look at this and decide if any work required	Dean Lyon	PENDING	DL to look at this and decide if any work required	

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Fintryside	Uplift/relay slab at gate to be level with stairs. Tripping hazard	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Telewest / Virgin cover removed, needs re fitted	GA to contact supplier - Ref 107332_41657	Gaynor Arcari	COMPLETE	GA to contact supplier - Ref 107332_41657	21/03/2025
Fintryside	G/L tenants new door has never been painted	CST to contact tenant and log job	Customer Service Team	PENDING	CST to contact tenant and log job	
Fintryside	Stair tread missing leading to 1st landing	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Landing flooring cracked - noted previously	NFA at this time	00/01/1900	COMPLETE	NFA at this time	21/03/2025
Fintryside	2 x trolleys back drying area	CST to raise line for S&S to remove	Customer Service Team	PENDING	CST to raise line for S&S to remove	
Fintryside	Tumble dryer at euro bins	GA to contact scrap metal contractor	Gaynor Arcari	COMPLETE	GA to contact scrap metal contractor	31/03/2025
Fintryside	Uneven slabs from rear of block to bins	M/O inspection required	Customer Service Team	PENDING	M/O inspection required	
Fintryside	Gate at back drying area dropped	CST to raise line to repair	Customer Service Team	PENDING	CST to raise line to repair	
Fintryside	Dip in footpath / sinking	GA to contact DCC	Gaynor Arcari	COMPLETE	GA to contact DCC	21/03/2025
Fintryside	When is CDE being upgraded as close door constant banging. Complete system off	MM to check with MO. Complete 10/3/25	Melanie Martin	COMPLETE	MM to check with MO. Complete 10/3/25	10/03/2025
Fintryside	Box still on landing after S&S instructed to remove	MM Contacted S&S	Melanie Martin	COMPLETE	MM Contacted S&S	05/03/2025
Fintryside	1st floor landing window, seal has gone - condensation	MM passed this to AG as prev planned maintenance	Andrew Garland	PENDING	MM passed this to AG as prev planned maintenance	
Fintryside	Back area old kids tent and pram at side - remove	CST to raise line for S&S	Customer Service Team	PENDING	CST to raise line for S&S	
Fintryside	Walls in close require wash down - on close cleaning	GA to contact S&S on c/cleaning	Gaynor Arcari	COMPLETE	GA to contact S&S on c/cleaning	21/03/2025
Fintryside	New tenants balcony full of rubbish	GA to sent letter	Gaynor Arcari	COMPLETE	GA to sent letter	31/03/2025
Fintryside	End tile missing at front of block - MO checked, no work required	NFA	00/01/1900	COMPLETE	NFA	21/03/2025
Fintryside	Front close door handle missing inside - replace	CST to raise line	Customer Service Team	PENDING	CST to raise line	
Fintryside	Ring Door Bell, check permission, if not send form. Form Sent	GA to action	Gaynor Arcari	COMPLETE	GA to action	31/03/2025
Fintryside	1st floor close window needs cleaned	GA to contact S&S on c/cleaning	Gaynor Arcari	COMPLETE	GA to contact S&S on c/cleaning	21/03/2025
Fintryside	Ring Door Bell, check permission, if not send form. Form Sent	GA to action	Gaynor Arcari	COMPLETE	GA to action	31/03/2025
Fintryside	City Fiber box cover missing	GA to contact supplier - Ref 107332_41728	Gaynor Arcari	COMPLETE	GA to contact supplier - Ref 107332_41728	27/03/2025
Fintryside	Double mattress at bin area at rear	GA to send letter	Gaynor Arcari	COMPLETE	GA to send letter	31/03/2025