



**Your
Voice**

Matters!

We feel our tenants have the best understanding on determining their housing needs.

Are you a tenant interested in improving our housing services within your community? Want to make a difference and have fun? If so...

We Need Your Help!

There are a variety of ways in which this can be done and no previous knowledge or skills are required.

You can be involved from just an hour or two a month, committing your time when it suits you.

Get Involved!

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Estate Walkabouts

Attend walkabouts with staff members and record issues and help

Local Tenant Focus Groups

Working with staff on local issues and areas of interest

Tenant Scrutiny Panel

To challenge Abertay, review and compare our performance and priorities

Armchair members

Provide views and help review our policies, handbooks etc.

All from the comfort of your own home.

Tenant Led Inspections

Look closely at an area of service to identify what works well and what could be better

Customer Surveys

By phone, email or in writing provide feedback on service you have received

Does this sound like something you would be interested in?

Get in touch with our Tenant Involvement Officer, John on **01382 903545** or send us an email to **queries@abertayha.co.uk**